

Terms of Use

WEEE Take-Back Program

This Take-Back service is organized for you by the ONLINE SELLER and subcontracted to HH Compliance Ltd.

BY USING THIS SERVICE FOR RETURNING YOUR END OF LIFE (EOL) ELECTRICAL AND ELECTRONIC EQUIPMENT (EEE) SO THAT IT CAN BE RECYCLED, YOU ACCEPT TO BE BOUND TO THESE TERMS AND CONDITIONS OF SERVICE.

1. **Service.** HH Compliance, a Circular Economy specialist, on behalf of the ONLINE SELLER (“we”) has organized an EoL EEE (End-of-life Electrical and Electronic Equipment) Take-Back program (“the Program”). This Program allows consumers (“you”) to return, free of charge, EoL EEE you might want to discard so that it can be recycled when purchasing a new EEE at the ONLINE SELLER. This Program may offer two return options: Pick-up Service and Parcel Service shipment.
2. **Service Eligibility.** Service is available to you when you have purchased a new EEE from the ONLINE SELLER and you are a private household or a commercial, industrial, institutional or other entity which discards an EoL EEE which is covered by the Program as described thereafter. We reserve the right to refuse, cancel, or limit the Program for any reason and may change these terms and conditions at any time without notice.
3. **EoL EEE covered by the Program.** You are solely responsible for properly classifying, packaging and handling all packages containing waste. You may use the Program for returning EoL EEE as long as the EoL EEE you return meets all of the following criteria:
 - (a) matches the EoL EEE description contained in the request;
 - (b) is from private households or is similar to that from private households because of its nature and quantity (note: EEE likely to be used by both private households and users other than private households shall in any event be considered to be EoL EEE from private households);
 - (c) is of equivalent type and has fulfilled the same functions as the EEE you purchase on the ONLINE SELLER shop (e.g. you can discard five smartphones when purchasing five smartphone, one oven when purchasing an oven etc.);
 - (d) the EoL EEE are not classified as hazardous, as per local applicable law;
 - (e) is undamaged, or damaged in a way that it has not become hazardous to ship it (especially all equipment containing batteries which are damaged, leaking, defective or subject to recall by the manufacturer is excluded from the Program);
 - (f) is free from contamination by chemicals, biological agents or other substances that are not integral to the original new equipment;
 - (g) is packaged according to our Packaging Guidelines;
 - (h) is yours, or you have been authorized by the owner of the EoL EEE to return it via the Program and there are no liens, encumbrances or security interests in or attached to the EoL EEE and that no other party has a legal interest in it;
4. **Other items.** If any of the above conditions are not met: (a) We might deny you the benefit of the collection of the EoL EEE or we may return it to you and ask you to bear the shipping costs and (b) for such material, substance or item, ownership, risk and title will remain yours at all point and you will be responsible for any damage arising thereof in the course of transport or at any other time.
5. **Personal data and other data.** You shall make sure, before you return the EoL EEE, that it is empty from any personal data and all your data you want to safeguard. If you do not remove your personal data from the EoL EEE, please see our privacy policy for more information about the permanent deletion or destruction of that

data. HH compliance Ltd will not be able to return any EoL EEE once it has been returned. Data recovery is not a part the Program and HH Compliance Ltd accepts no responsibility or liability for any lost files or data.

6. **Ownership.** Upon physical receipt of the EoL EEE the title and ownership in such EoL EEE transfers to us and you disclaim any further right, title or interest in and to the EoL EEE or any items or data contained therein. Once the EoL EEE is in our custody, you may no longer retrieve it or have information about it.
7. **Pick-up Service conditions.** If you request EoL EEE to be picked up by the Program, you need to abide by the following rules:
 - (a) be present or represented at the set address on the set day/time of the pickup to hand over the EoL EEE which was scheduled for pick-up; carrier will make only one attempt to collect the item;
 - (b) ensure the EoL EEE is ready and available for pickup on the date agreed upon;
 - (c) all pick-ups are done on ground floor by the doorstep, so you need to bring EoL EEE there for pick up and group them in one package if there are several;
 - (d) ensure the EoL EEE is in a moveable condition, with loose items packed in boxes / containers;
 - (e) inform site access issues in advance.
8. **Parcel Service conditions.** The Program uses UPS as a carrier for the parcel service we offer you. If you use parcel service shipment all T&Cs from UPS especially in relation to content of the parcels or conditions of pick-up, shall be binding and incorporated into these T&Cs. When you use parcel service, the maximum weight of the parcel to be collected shall not be over 30 kg.