

Packaging and Shipping Instructions Pick-Up Service

IMPORTANT: THE FOLLOWING REQUIREMENTS MUST BE MET FOR A SUCCESSFUL IMPLEMENTATION OF OUR TAKEBACK SERVICES. WE CAN NOT GUARANTEE A PICKUP OF YOUR OLD APPLIANCE IF THESE REQUIREMENTS HAVEN'T BEEN MET.

You can only dispose items of the same category and kind. The old appliance should not deviate significantly from the new purchased product in weight and dimension. This means that if you have ordered a new washing machine you can have your old washing machine disposed of through our takeback service.

Maximum number of units: 1 per pickup up.

Maximum weight: 80 kg

Collection Point: Service is always provided at ground floor. Pick-up at higher floor is possible if there is a lift available.

Shipping Preparation:

- Please make sure that the appliance is disconnected from water supply and electricity well before the pickup is due;
- Refrigerators and freezers must be defrosted and completely empty;
- Washing machines must be completely drained of any water (including the water supply hose and the lint filter);
- Fitted appliances must be disassembled and freely accessible.

Large items [items that have at least one external dimension (L, W, H) greater than 50 cm] can be shipped without packaging.

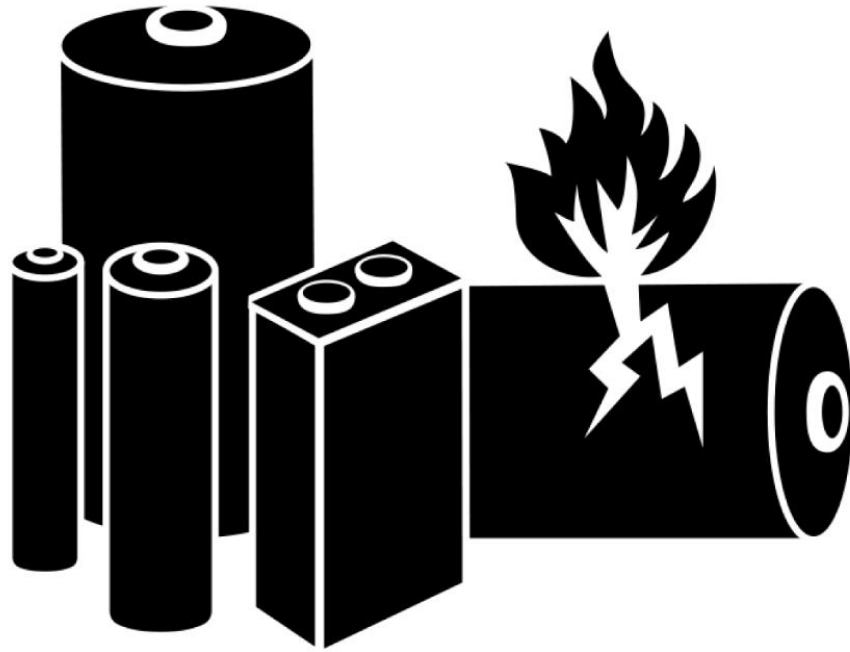
Small items [items that have all external dimension (L, W, H) less than 50 cm] should be packed.

It is very important to evaluate your packaging materials and to make sure that they are adequate for the package contents. Select the package according to the size of the object.

You can use any packaging materials. You can also use pre-used materials if they are intact, durable for transport and there is no old address markings or related barcodes on the parcel, that may cause problems in our sorting services.

If your equipment has **Lithium cells and batteries installed**, you should have special care, namely:

- The equipment in this case should be packed with strong outer packaging. If using cardboard boxes, they must be strongly constructed, preferably with seams that are stitched or stapled, not merely glued. Use boxes that are at their full strength and that have not been compromised by humidity. Seal your box with duct-tape (preferably reinforced) by applying three strips to both the top and bottom of the box, so that the middle seam and the two edge seams are sealed.
- Appropriate measures shall be taken to minimize the damage of the equipment when filling and handling the packaging, e.g. use of rubber mats.
- The packaging shall be constructed and closed to prevent any loss of contents during carriage.
- Make sure that you attach the label to the top of the packaging and remove any old labels or scratch old markings. Attach the label and avoid placing it on the seams of the box or on adhesive.



UN 3481